

Location
Charlotte

Contact

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CRE Experience
24 Years

Education

- MA, Journalism, American University
- MA, Counseling Psychology, Montclair State University
- University of South Carolina

Industry and Community

- CREFC
- CREW

Biography

Based in Charlotte, Jennifer serves as Trimont's Chief Operating Officer overseeing the day-to-day operations, ensuring the seamless execution of strategic initiatives across the firm. She is responsible for technology, data management, and security, while also managing relationships with rating agencies, vendors and sub-servicers. She oversees corporate insurance, administrative services and leads internal audit and process control to ensure operational efficiency and security.

Prior to Trimont's acquisition of Wells Fargo's non-agency third-party commercial mortgage servicing (CMS) business in 2025, Jennifer spent more than 20 years with Wells Fargo, most recently as Chief Operating Officer for CMS. Previous to joining CMS, she held roles in community lending and investments in investor reporting, underwriting, and in Syndication Sales. She has also held roles on the Strategic Initiatives team spanning all of real estate capital markets facilitating the relationship between technology and project teams. Before joining Wells Fargo, Jennifer worked with Bank of America Securities in CMBS finance and with Lucent Technologies in organizational development.

About Trimont

Trimont (www.trimont.com) is a specialized global commercial real estate loan services provider and partner for investors and lenders seeking the infrastructure and capabilities needed to help them scale their business and make informed, effective decisions related to the deployment, management and administration of commercial real estate secured credit.

Data-driven, collaborative and focused on commercial real estate, Trimont brings a distinctive mix of intelligent loan analysis, responsive communications, and unmatched administrative capabilities to partners seeking cost-effective solutions at scale.

Founded in 1988 and headquartered in Atlanta, Trimont's team of 1,100+ employees serve a global client base from offices in Atlanta, Bengaluru, Charlotte, Dallas, Hyderabad, Kansas City, London, New York and Sydney. The firm currently has USD 700B+ in loans under management and serves clients with assets in 72 countries.